

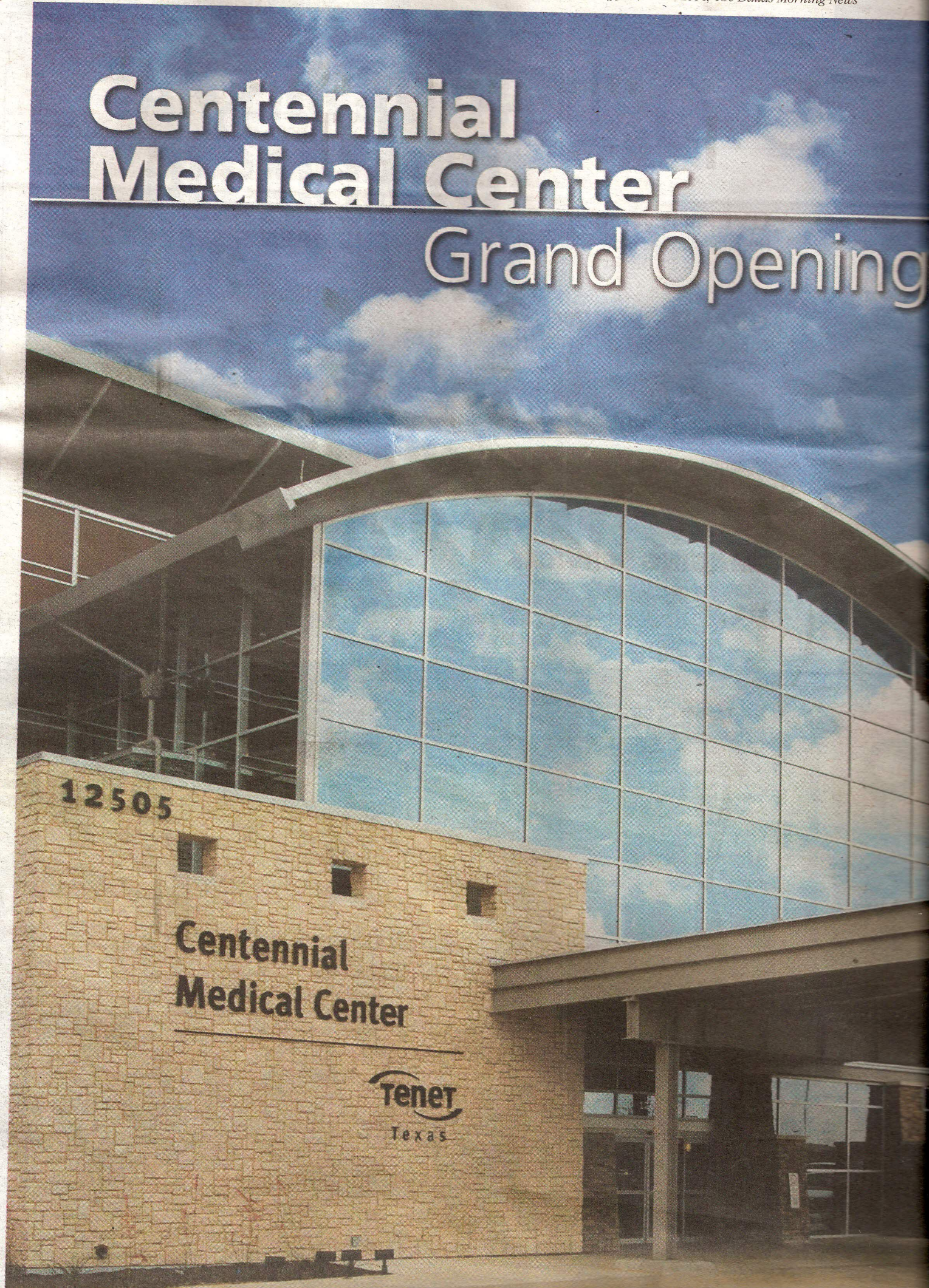
Centennial Medical Center

Grand Opening

12505

Centennial
Medical Center

Tenet
Texas



Hospital plans to grow with Collin County

BY REGINA L. BURNS

On Tuesday, residents of Frisco, McKinney, Allen, and North Plano will have a long-awaited full-service, acute-care, 118-bed, advanced hospital.

Yet even before it opens its doors, the facility is preparing to expand.

"This hospital is designed to grow," Centennial Medical Center CEO Lynn Mergen said. "We won't get taller — we'll unfold from within.

We actually have three patient wings that are shelled in. When we need them, those wings can grow the hospital to 190 beds," he said.

Centennial, part of Tenet Texas, offers "healing hospitality" by design. The \$125 million facility, built by RTKL Associates, Inc., is bathed in warm, vibrant colors and includes grand fireplaces, a coffee bar, two technology bars and residential-style patient rooms, among other amenities.

Located on 40 acres at State Highway 121 and Coit Road, Centennial includes two 72,000-square-foot medical office buildings, an ambulatory surgery center, an advanced intensive care unit and a 24-hour pharmacy. The facility will provide Women's and Children's Services, Inpatient Medical/Surgical Care Services, Therapeutic Inpatient Services and Patient/Community Education Services. In addition, the hospital will offer a broad scope of diagnostic imaging and operate in a totally filmless environment with full-service physiological diagnostics.

More than 300 employees and over 350 physicians are expected to be on staff by the summer. That's also when the hospital plans a series

second floor. Centennial has nine labor and delivery recovery rooms, a 32-bed nursery and a 14-bed neonatal intensive care unit (NICU). Children from newborn to 12 years will be admitted to the hospital's second floor.

Susan Julian, director of Women's and Children's Services, said the nurseries are under heavy security and only staff members

with appropriate identification will be able to access the area.

Centennial Medical Center will be Tenet Texas' fifth acute-care hospital in the Dallas area. Frisco Mayor Mike Simpson said he is thrilled about the new hospital.

"We are excited to have Centennial Medical Center opening in our fast-growing city," Mr. Simpson said. "As families move to Frisco, they are looking for good hospitals and health care because of the impact they have on their quality of life. Our senior population also is growing at a fast pace and this full-service facility can be utilized by all of our citizens. Its location will provide excellent service to Frisco and surrounding cities. Centennial has shown its dedication to being a good corporate citizen in our community even before the hospital's official opening."

Centennial is positioned to serve an increasing Collin County population. Tenet built there because families and businesses continue to stream into the area. But Mr. Mergen isn't taking anything for granted. He said patient satisfaction is an essential element, and he will track departmental effectiveness through Tenet's Target 100 campaign. An independent firm will randomly select patients to interview after they have been released. Their comments will be scored from zero to 10. The program's goal is 100-percent customer satisfaction among patients, employees and physicians, he said.

In addition to dedicated service, patients will find an array of health care specialists at Centennial, including experts in cardiology, open heart and vascular surgery, general surgery,



PHOTOS BY STEVE REED

Susan Julian, director of Women's and Children's Services, shows off the 14-bed, neonatal intensive care unit (NICU).

